

Safeguarding

Abuse and Neglect



All Independent Living officers are committed to ensure the safeguarding of all adults and children at risk and have a duty to report any allegation to their Manager.

Abuse can take many different forms and in many different settings and environments

Abuse can include

- Harassment
- Emotional
- Financial and material
- Physical
- Verbal
- Sexual
- Psychological
- Neglect and acts of omission- persistent failure to meet basic psychological needs.
- Child sexual exploitation
- Institutional
- Discriminatory
- Domestic
- Trafficking and Modern Slavery
- Radicalisation
- Self-neglect

Adults at risk refers to a person **who is aged 18 or over.**

If the vulnerable person is in any immediate danger or harm, then the Independent Living Officer will

- A** Call the appropriate emergency services
- B** Seek urgent medical attention
- C** Ensure that the person is placed in a safe place

Finances

Customers are encouraged to take full responsibility for handling your own financial affairs.

If you feel that you need help and support the Independent Living Officer can assist you with budgeting for your day to day bills and expenses or signpost you to relevant services for any debt advice required.

The Independent Living Officer will exercise strict confidentiality regarding your financial matters and follow GDPR guidelines.

All Stockport Homes staff are responsible for understanding, reporting and sharing information with regards to safeguarding children and adults at risk

We act with professionalism, honesty and integrity at all times and are respectful of any lifestyles and beliefs of customers.

Support and Advice

If you have any concerns, please contact:

Stockport Council's Children's Social Care
0161 217 6028

Stockport Council's Adult Social Care
0161 217 6029

Stockport Council's out of hours service
0161 718 2118

Stockport Police
0161 872 5050

NSPCC Child Protection helpline
0808 800 5000

Domestic Abuse National DV Helpline
0808 2000 247

Samaritans
116 123 jo@samaritans.org

In an emergency situation please call
999

Simply by sending an SMS message to 999 you can call for help and the emergency services will be able to reply to you