

Wash and dry toilet

Following a recent visit from your Occupational (OT) Therapist, a wash and dry toilet has been recommended for you.



Useful information

- A wash and dry toilet is also known as a Clos-o-mat or Geberit.
- A wash and dry toilet will provide privacy, dignity and independence at the most personal level.
- No structural alterations are needed to install a wash and dry toilet as they are usually fitted in place of your regular toilet. However, some plumbing or electrical work may be required.
- Wash and dry toilets are multi-functional and have one control panel.
- There will be times during the day when power or water is switched off to allow the contractor to work safely. Each evening the power and water will be available for you to use.
- The contractor will be as considerate as possible but you may not have access to your WC at certain times. You may prefer to make alternative arrangements for the duration of the work.
- If existing electrical fittings in the bathroom do not meet today's safety standards we will arrange for them to be updated. Eg, we may need to move lift switches to the landing or upgrade a heater.

Average waiting time

- If you are applying for a Disabled Facilities Grant (DFG) the Order for the adaptation cannot be placed until you have received a grant approval which takes approximately eight weeks. Once the Order has been placed the average waiting time is then four to six weeks. The installer will contact you to arrange a mutually convenient installation date.

Installation time

- It takes approximately one to two days to fit a wash and dry toilet.

After installation

- The toilet is fitted with a number of safety features. The engineer who installs it will explain these, and how to use the toilet safely. They will also leave a manual which contains the guarantee for the toilet unit. The contractor will register the guarantee with the manufacturer.
- Wash and dry toilets will be commissioned by the manufacturer, usually within a week of installation. This will be arranged by the installer.
- A surveyor from Stockport Homes will contact you to check that you are happy with the hoist and that it is working properly. Please tell them if you have any concerns.

- Your OT will be informed that the toilet has been fitted. They may visit you to ensure that you are using it correctly and that it meets your needs.

Reporting faults

- The toilet has a 12 month guarantee which will be registered by the installer. Any faults occurring during this period should be reported to the installer. When the warranty expires we advise you to make your own arrangements with the manufacturer as the Council does not service or maintain this type of equipment.

More information

- For more information about this adaptation please contact the Home Improvement Agency Team on **0161 474 4291** or **hia@stockporthomes.org**
- (If you would like a copy of this factsheet in large print, Braille, on audio tape or CD, or in any other language, please contact the Social Inclusion team on **0161 474 2860** or email **inclusion@stockporthomes.org**.)