

1 Introduction

- 1.1 Stockport Homes aims to promote the highest practical standards of safety, health and welfare throughout Stockport Homes Group (SHG) in the performance of its activities.

SHG will endeavour, so far as is reasonably practicable, to make and maintain its workplaces as healthy environments in which to work and to avoid accidents in respect of employees, volunteers and third parties. The promotion of health and safety at work is a mutual objective for both employer and employee, and the responsibilities of managers cannot be properly discharged without the active co-operation of all employees and volunteers. I welcome and support anyone bringing health and safety concerns to their managers, colleagues or health and safety representatives.

I hope we can all play our part in creating a safe and healthy workplace.

Thank you for your support.

Carmel Chambers - Chief Executive, Stockport Homes Ltd.

Date: July 2025

Signed  Review Date: October 2028

2 General Policy Statement

- 2.1 The Boards of Directors, Chief Executive and Management Teams recognise their moral and legal duty to ensure, so far as is reasonably practicable, the health, safety and welfare of employees (including apprentices, temporary and agency workers), customers and others including volunteers, visitors, work experience students and contractors who may be affected by Stockport Homes Group (SHG) work activities or attend SHG premises. The day-to-day management of the CCTV system and compliance with the Code of Practice is the responsibility of the Control Room and Emergency Planning Manager (CREPM).
- 2.2 In order to minimise the risk of work-related injury or ill health, SHG will:
- Comply with all relevant health and safety (H&S) legislation but particularly: the Health and Safety at Work Act 1974 and the Management of Health and Safety at Work Regulations 1999 by providing health and safety practices and other competent advice

- Promote a positive H&S culture by demonstrating a continuing interest in health and safety matters and by consulting and involving employees and their representatives
- Provide adequate information, instruction, training and supervision to enable all employees to perform their work safely and efficiently,
- Provide and maintain appropriate equipment, safety devices, operational processes, safe systems of work and protective clothing
- Provide appropriate arrangements for the safe handling and use of substances
- Provide appropriate welfare facilities for all employees in line with legislation
- Ensure suitable and sufficient risk assessments are carried out and reviewed on a regular basis
- Ensure arrangements have been made for the effective planning, organisation, control, monitoring, and review of any procedure, control measures or preventative and protective measures identified through risk assessments or by other means
- Provide appropriate health surveillance of employees as and when required
- Carry out regular internal and external audits of SHG H&S management systems to ensure effectiveness of the arrangements and compliance with agreed standards.

2.3 SHG will ensure that there is the necessary funding and resources.

3 Structure

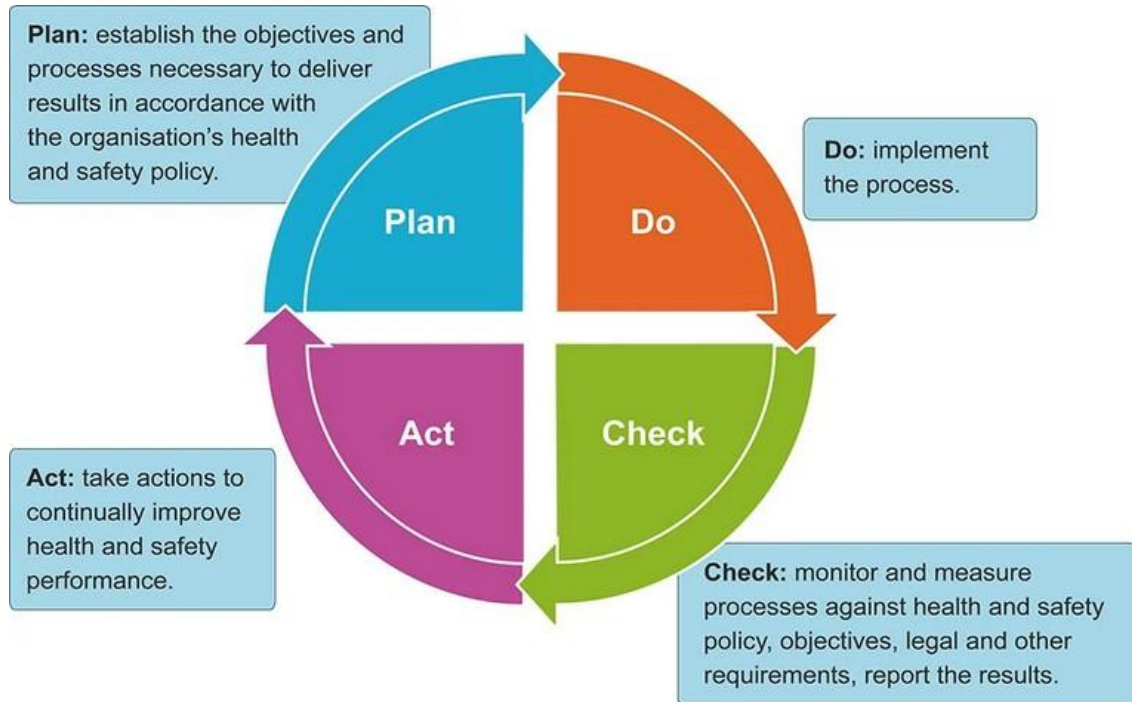
3.1 SHG recognises that health, safety and welfare are an inherent part of the business. For this reason, the effective implementation of this policy will include the Boards, the Chief Executive, Director, Assistant Directors, Head of Service, Managers, and Employees.

3.2 If a management level does not exist, the next senior position in the line of management will ensure continuity for health and safety responsibility.

3.3 SHG is made up by a number of separate entities: Stockport Homes Limited, Three Sixty Limited, Viaduct Partnerships Limited and SKYlight. Stockport Homes Limited is the parent company; Three Sixty, SKYlight and Viaduct are wholly owned subsidiaries of Stockport Homes Limited.

4 Group Organisation Arrangements

4.1 The following diagram provides a representation of the safety management system that is applied to all activities. This is in line with the HSE’s guide “Managing for H&S¹”(HSG65).



5 Stockport Homes Group Responsibilities

- 5.1 The relationship between the companies in Stockport Homes Group is set out in an Intra-Group Agreement (IGA). The IGA (Schedule 2 – section 1.16) says that the parent is responsible for “Setting the H&S and risk management frameworks for the Group”. This is put into practice as described below.
- 5.2 SHG Board have overall responsibility for H&S across the business, with the Audit and Risk Committee having a role in scrutinizing delivery of business services. The SHG H&S Policy is approved by Board, who also receive the Annual H&S Report
- 5.3 All individual Board members have duties in relation to H&S and these are summarised here <http://www.hse.gov.uk/leadership/legislation.htm> Questions about these duties should be addressed to the Head of H&S.

¹ Health and Safety Executive own management system
October 2025-28

Board Members

5.4 All Board Members must ensure that appropriate arrangements are in place for:

- Effective implementation of the requirements of the SHG H&S Policy and any supporting arrangements at all levels of the organisation
- Promoting a positive H&S culture.

5.5 In addition to ensuring that appropriate arrangements are in place for the above, members of the SHG Board will:

- Ensure that an effective H&S management system is in place for all companies
- Ensure that there is the necessary funding and resources available in order to meet the requirements of the H&S policy
- Ensure that a review of the Group H&S Policy takes place every three years.

Chief Executive

5.6 Stockport Homes Board has overall responsibility for H&S within the Group, this responsibility is delegated to the Chief Executive. However, the duty to implement the requirements and arrangements of the policy on a day-to-day basis is delegated to Directors, Assistant Directors, and Heads of Service.

5.7 The Chief Executive will provide support to those implementing the policy, ensuring Directors, Assistant Directors and Heads of Service will set H&S specific objectives for their own teams via Values conversations and will ensure that the Boards and the Executive Team review H&S performance regular.

Directors and Assistant Directors

5.8 All Directors, Assistant Directors have responsibility for the implementation of the H&S Policy within their areas of control, and for ensuring H&S related objectives are set by Heads of Services (as appropriate). A H&S Strategy has been produced to assist with this. They will give assistance and support to the Chief Executive, Director of Corporate Services and the Head of H&S so that the policy objectives can be achieved.

5.9 They will ensure that there is provision of adequate funds and resources to enable the requirements of the Group H&S Policy and accompanying procedures to be fulfilled.

5.10 They will promote the development of a positive H&S culture and ensure effective communication and consultation with employees on health, safety and welfare matters.

5.11 They will deputise for the Chief Executive in their absence.

Assistant Director of People and Organisational Development

5.12 The Assistant Director of People & OD, has responsibility for facilitating the effective implementation of the H&S Policy and accompanying procedures which meet the legislative requirements.

5.13 The Assistant Director of People & OD will assist in the promotion of a positive safety culture and will in particular, ensure that appropriate systems are in place for:

- Communication and consultation with employees
- The provision of occupational health services
- Compliance with statutory requirements for accident and incident reporting
- Ensure programmes are in place to address the health and safety development needs of all companies
- Ensure records of training attendances and achievements of all employees are in place
- Liaise with the Head of H&S to develop publications to assist in communicating the legal compliance and safety messages to all employees.

Head of Health and Safety (H&S)

5.14 The Head of H&S acts as the groups lead “competent person” to assist SHG in providing H&S advice and information on strategic and operational issues.

5.15 The key activities of the Head of H&S will involve both strategic and operational issues. These will include:

- Co-ordinating the professional H&S function, ensuring the formulation, development and implementation of corporate plans and strategies, and the monitoring of H&S performance
- Promoting and encouraging excellent standards of health, safety and welfare for all employees of SHG
- Providing an advisory service to Directors, Managers and Employees to enable them to comply with their statutory responsibilities under relevant and up-to-date H&S legislation

- Assisting in auditing and monitoring Stockport Homes' workplaces and systems to ensure compliance with statutory H&S requirements
- Monitoring in conjunction with other Directorates the safety performance of contractors and partners working on Stockport Homes premises
- If of the opinion that there is a risk of serious, imminent danger, damage or prosecution that could arise from any work activity, have the authority to curtail or stop the activity
- To produce an annual H&S report
- Ensuring that timely investigations are carried out for H&S related incidents, root causes are identified, corrective actions are defined, and learning is shared across the organisation.
- Collating accident statistics, to monitor and help improve overall performance
- Other H&S matters about which the Boards, Chief Executive Directors or Managers should require advice and guidance.

Heads of Service and Managers

- 5.16 All Heads of Service and Managers shall have a clear understanding of SHG H&S Policy and supporting arrangements and apply these to their areas of responsibilities.
- 5.17 They will promote SHG's positive H&S culture and ensure effective communication and consultation with their team members on H&S matters including:
- To be accountable for the successful communication and consistent implementation of this policy and supporting safety arrangements by their staff, volunteers, visitors and all contractors for whom they have management responsibility
 - To ensure all staff in their area of responsibility receive a thorough and comprehensive work induction for both building premises and appropriate work activities relating to their role and responsibilities
 - To ensure suitable risk assessments and local safe working practices are completed, up to date, reviewed and communicated to all as appropriate for all operational activities requiring assessment
 - To issue specific safety duties, information and notices (pre- construction information, legal notifications, safe systems of work, risk assessment and method statements as appropriate) to, employees, visitors volunteers, public, contractors and enforcement agencies to ensure compliance
 - To investigate and to take appropriate action if required in respect of members of staff, contractors or visitors who disregard their safety responsibilities and to have any such incident recorded in the appropriate register or file

- To ensure that all staff, particularly young persons (young persons are defined as being persons who have not attained 18 years), receive adequate training, instruction, information and supervision in order for them to be able to fulfil their duties safely
- To ensure that all accidents incidents and near misses are reported as soon as possible, recorded correctly and properly investigated in order to identify both immediate and underlying causes and to implement appropriate remedial action to prevent recurrence
- To ensure that contractors employed in their service areas are competent to carry out the specified work and that they adhere to relevant statutory provisions and / or terms and conditions of the contract or specification
- Subject to the risks inherent to the working practices, to ensure that there are a sufficient number of first aiders readily available to administer first aid treatment
- To work in conjunction with the H&S Team to continually improve safety practices within their service area
- H&S objectives are set for staff members for whom they have operational responsibility
- To remain committed to the wellbeing of staff members, ensuring that both their physical and mental health are considered equally, signposting individuals for wellbeing support where required.

All Employees (including volunteers)

5.18 The Health and Safety (H&S) at Work Act 1974 places duties on all employees to:

- Take reasonable care of their own H&S and that of others who may be affected by their work
- Co-operate with SHG in implementing the H&S Policy, and complying with legal duties and responsibilities
- Co-operate with SHG by attending and completing training and instruction relating to their role and for the purpose of H&S
- Make themselves familiar with the H&S Policy and Procedures and any instruction relevant to their work
- Follow the findings of policies, procedures, risk assessments, safe systems, method statements and reasonable instruction
- Report to their line manager any unsafe work, unsafe practices, hazards, accidents, incidents and near misses whether injury is sustained or not
- Report to their line manager any new or uncontrolled risks arising from their work activity
- Not to use and report to their line manager any faulty or defective work equipment

- Not to use any machinery, work equipment and substances unless full training and instruction has been given
- Use any safety equipment and/or protective clothing correctly and in accordance with training provided
- Handle or use machinery, equipment and substances correctly and in accordance with training provided
- Conduct themselves in an orderly manner in the workplace and refrain from any form of inappropriate or unsafe behaviour
- Not being under the influence of an intoxicant that could affect their ability to work safely
- Familiarise themselves with the fire evacuation procedures and the location of all emergency exit routes and assembly point relevant to their workplace.

5.19 Failure by an employee to adhere to any of the responsibilities under this policy will be dealt with via formal HR policies and could lead to disciplinary action.

Health and Safety (H&S) Communication

5.20 H&S consultation with the Unions will be undertaken as part of the Joint Consultation Committee meeting process, with H&S items added to the end of the meeting. This approach has been agreed with Union members. H&S consultation, information sharing, and policy review will also take place at Colleague Voice Groups and Directorate Management Team meetings (DMT) on a quarterly basis.

6 Arrangements for Implementation

6.1 This policy sits at the front of a suite of H&S related policies, procedures and guidance. Each of these procedures details the arrangements relating specifically to the subject area to ensure that an effective H&S management system is in place. This policy and all associated policies and procedures are located via the Evtix employee portal or by speaking to your manager or the H&S Team.

7 Development Arrangements

7.1 SHG is committed to providing the required training as determined by H&S legislation and any other development in relation to safe working practices and best practice. As such, all employees and board members will receive relevant training, and this will be directed by the Head of H&S.

7.2 The Strategic Lead for Culture and Engagement is responsible for maintaining a learning and development database based on managers'

values conversations, risk assessments of work roles, feedback from HR business partners and the Head of H&S. The database will identify the frequency and level of training (including refresher training) to be provided for the work roles. The Strategic Lead for Culture and Engagement will ensure that H&S training requirements are reflected in relevant budgets each financial year.

8 Monitoring and Measuring Performance

- 8.1 SHG is committed to monitoring and measuring H&S performance in order to assess how effective the implementation of this policy is, how effective SHG is in controlling risks and how well SHG are developing a positive H&S culture.
- 8.2 SHG recognises that monitoring and measuring is a key step in any management process and forms the basis of continuous improvement and with this in mind, has adopted a variety of monitoring and measuring tools to ensure that it can provide information on a range of H&S issues.
- 8.3 Performance will be monitored and measured at each management level as set out in the “Responsibility” section of this policy.
- 8.4 The frequency of monitoring and measuring will depend on the level of risk and any statutory inspection requirement and therefore can include weekly, monthly, 3 and 6 monthly and annual monitoring and measuring.
- 8.5 The two main systems in order to monitor H&S are:
 - **Active** systems which monitor the design, development, installation and operation of management arrangements and workplace precautions
 - **Reactive** systems which monitor accidents, ill health, incidents and other evidence of deficient H&S performance.
- 8.6 SHG will use these systems by monitoring and measuring performance in the following way (this list is not exhaustive):

Premises

- Management housekeeping checks
- Fire management checks
- Workplace checks
- Services to gas and electricity.

Plant/Substances

- Machinery guarding checks
- Tools and equipment checks
- Use/storage/separation of materials/chemicals checks.

Procedures

- Safe systems of work / method statements
- Use of personal protective equipment
- On-site inspections to ensure that procedures are being followed.

People

- Health surveillance
- People's behaviour
- Accident/incident/near miss investigations
- Vehicle checks
- Feedback from staff both through formal and informal communication
- Development and supervision.

8.7 The Head of Health and Safety will report H&S performance to JCC, Colleague Voice and DMT's on a quarterly basis.

9 Auditing and Reviewing Performance

9.1 Auditing and performance review are the final steps in the H&S management control cycle. They constitute the 'feedback loop' which enables SHG to reinforce, maintain and develop its ability to reduce risks to the fullest extent and to ensure the continued effectiveness of the H&S management system.

9.2 Auditing is a way of supporting monitoring by providing managers with information. It shows how effectively plans and the components of our H&S management systems are being implemented. In addition, it will provide a check on the adequacy and effectiveness of SHG management arrangements and risk control systems.

9.3 The aims of auditing are to establish that the three major components of the SHG management system are in place and operating effectively and will show that:

- Appropriate management arrangements are in place
- Adequate risk control systems exists, are implemented and consistent with the corporate risk register
- Appropriate workplace precautions are in place.

In House Auditing

9.4 Managers will ensure that every workplace has procedures and practices implemented to address site specific issues and operational issues. Any such procedures and practices will be issued and communicated to employees by their manager and a copy held at their place of work where appropriate.

- 9.5 Managers will ensure regular local safety inspections take place and that the findings of these are recorded.
- 9.6 Managers in control of a particular service or a particular site are responsible for the recording, updating and maintaining of local procedures/practice.

Independent Auditing

- 9.7 Every year SHG commission a range of companies to undertake audits of different elements of H&S management systems. This includes the appointed Internal Auditor, as well as a number of specialist auditors, for example around gas compliance.
- 9.8 When an Internal Audit has been completed which relates to an area of H&S, the agreed action plan is monitored and reported upon by the Internal Auditor and the Head of Assurance, as part of the Internal Audit Contract.
- 9.9 For other specialist areas of audit activity, a report is received into the service area, which is then shared with the Head of Safety and the relevant Director and made available to the Board via Team Engine.
- 9.10 An update on all audit activity is provided to JCC, Colleague Voice and DMT's quarterly.

Reviewing Performance

- 9.11 Reviewing is the process of making judgements about the adequacy of performance and taking decisions about the nature and timing of the actions necessary to remedy deficiencies.
- 9.12 This feedback is essential for SHG because it checks whether the H&S management system is working effectively as intended. The main sources of information come from measuring activities (as detailed above) and from the in house and independent audits.
- 9.13 Other internal and external influences include new or revised legislation or changes in good practice. Any of these can result in redesign or amendments of any parts of the H&S management system or a change in overall direction or objectives.
- 9.14 Reviewing will be a continuous process undertaken at different levels within SHG and will include responses:
- Remedy failures to implement

- Workplace precautions which they observe in the course of routine activities
- To remedy sub-standard performance identified by active and reactive monitoring (as detailed above)
- To the assessment of plans at individual, service, site or organisational level (as detailed above)
- Results of audits
- An annual health and safety report is submitted to the Board.

10 Ownership, Monitoring and Review

- 10.1 This Policy is owned by the Head of H&S who will monitor and reflect any changes in legislation.
- 10.2 This Policy will be reviewed every three years, to ensure it continues to meet the business needs of the Group and supports Stockport Homes' position as an "Employer of Choice".

11 Internal Controls

1	Version control	Version number will change every three years or at major review	
	Version No.	Date	Change/s and reasons for change
	1	July 2025	Three year review
	2	February 2026	Following feedback from the new Chief Executive, the following amends have been made: <ul style="list-style-type: none"> Removed reference to Deputy Chief Executive as this does not currently sit within the SHG's structure Bullet point included under section 5-5.5 to reflect H&S investigations

2	Policy Owner i.e. Director	Director of Corporate Services
	Policy Author/s i.e. Head of Service	Head of Health and Safety
	Approved by/date	Director of Corporate Services– 1 st October 2025
	Communication	Team Meeting Slides
	Effective Date - the date of sign-off	2 nd October 2025
	Next Full Review Date i.e. 3 years after effective date, with an annual light touch review	1 st October 2028

3	Regulatory Standards	Please list the Consumer, Governance, Viability standards and outcomes this policy meets
	Standard/s	Required outcome
	Legislation	SHG will comply with all relevant health and safety (H&S) legislation but particularly: the Health and Safety at Work Act 1974 and the Management of Health and Safety at Work Regulations 1999 by providing health and safety practices and other competent advice.

4	Linked policies/strategies	
		N/A

5	Equality, diversity and inclusion	Describe how different experiences, characteristics, and approaches were considered during the formulation of the policy, e.g. neurodiversity, age, religion, sex/gender, financial/digital inclusion.
		SHG will regularly review the annual occupational health screening programme to include high risk groups and keeping under review any new or emerging risk that could have an impact on SHG employees and operations.
6	Customer/Colleague Voice	Describe how the customer and/or colleague voice shapes and influences the policy and services
		Consultation took place via the Directorate Management Meetings and JCC.
7	Risk management	This policy helps to mitigate the following risks identified on the Corporate Risk Register
		Corporate Risk 16 Health and safety obligations to colleagues across Stockport Homes aren't fulfilled
8	Performance monitoring	Please list the relevant government TSMs (Tenant Satisfaction Measures)
		N/A