

Stockport Homes Group

One team, transforming lives

Message from **the Chair & Chair Elect**

Thank you for your interest in the role of Board Member at **Stockport Homes Group.**

We're recruiting to two vacancies that are going to arise on the SHG Board from September 2024. We are seeking to appoint Board Members with financial experience and a background in social housing, to enhance the Board's overall skills mix.

Successful applicants must be passionate about our vision, mission and aims and be able to bring their skills and experience to discussions and decision making at the very top of the organisation.

A passion and interest in the social housing sector and the work of Stockport Homes Group is essential to the role and an ability to contribute to strategic decision making is equally important.

Stockport Homes is committed to ensuring that employees and the Board represent the diversity of the population of Stockport and wider Greater Manchester area. We are always looking for people who share our values and who can add something to our Board, but we would particularly welcome applications from individuals who represent the diverse communities that Stockport Homes serves.

Successful candidates will benefit from an induction programme, as well as access to training and development opportunities and a Board Member mentoring scheme, if required.

If you want to be part of our strategic leadership and help shape our future and support our strong social aims, we look forward to hearing from you!



Steve Partridge (Chair Elect) and Jenny Osbourne (Chair)

Applications should be made online at
www.stockporthomes.org

Closing date
24 March 2024

Interviews held
April 2024

If you would like to know more or would like an informal chat before applying, please don't hesitate to get in touch with the Governance team.

 **07527 387156**

 **governance@stockporthomes.org**

About us

Stockport Homes Group (SHG) is the collective name for four, socially responsible interdependent companies within the housing sector.

What makes us unique is our vision: one where entrepreneurship and commercialisation go hand in hand with social impact.



We manage the housing stock owned by Stockport Council and are committed to building new homes across Stockport, helping to transform the lives of our customers.

As a landlord, Stockport Homes is an Arm's Length Management Company managing 12,500 homes on behalf of Stockport Council and approaching 1,000 homes in our own right. We employ around 700 staff, have over 30,000 customers, and a turnover of £65m.

We're proud to be a unique landlord where entrepreneurship and commercialisation go hand in hand with social impact. Our group has created an innovative approach through which we can sustain homelessness support, employment initiatives, money advice services as well as telecare and private sector lettings. In a world of increasing demand but reducing resource we remain passionate about delivering services that go far beyond being a traditional landlord, our mission is **'One team, transforming lives'**.



Our Board Members provide strategic leadership to make sure the parent company and its subsidiaries are well-run and continue to develop. The demands on Board Members are growing as regulation and accountability in the sector increase, and as Stockport Homes Group

(SHG) grows and becomes a more commercial organisation.

We are proud to have a highly engaged and high performing workforce. In 2023 we achieved three-star status in the prestigious Best Companies List, for the fifteenth consecutive year. Three Sixty SHG also retained its top ranking as one of the best construction companies to work for in the 2023 Best Companies survey, being ranked 10th.

In November 2023 we were named as 'Landlord of the Year' in the National Affordable Housing Awards. The awards are judged by experts, drawn from a wide range of organisations, including housing associations, local authorities, and government bodies from across the UK. This recognises the hard work and achievements of the team here at SHG - at a time when service delivery and support for customers is more important than ever. With a commitment to being much more than a landlord, we support opportunities for customers and communities to thrive in increasingly difficult economic times and involve our customers in every aspect of service delivery.



SHG's Group Structure



Stockport Homes' Group structure includes a charitable community benefit society (SKYlight), a construction, facilities management and maintenance company (Three Sixty SHG) and a development company (Viaduct Partnerships). The subsidiaries operate with significant independence but are linked through a group wide Intra Group Agreement which ensures they work in complementary ways.

Mission, Aims and Values

One team, transforming lives

We have key aims that enable us to achieve this.

- Deliver excellent customer service, driven by customer feedback and experience.
- Provide safe, sustainable homes in neighbourhoods where communities can thrive.
- Contribute to making Stockport fairer by reducing inequality, poverty and supporting customers in all aspects of their lives.
- Maximise the impact of resources through growth, efficiency, and business transformation.
- Work collaboratively, influencing locally, regionally, and nationally to achieve more.
- Be an inclusive great place to work, where our values shine through everyone and everything we do.



Our core values drive us as an organisation and allows everyone as individuals to apply them to their service areas. Each team within the organisation has its own 'Values Charter' which illustrates how their 'core purpose' links back to the achievement of 'One Team – Transforming Lives.'

Ambition

We have the ambition and courage to challenge; translating this into commercial success and brilliant outcomes for customers

Social Responsibility

We always try to do the right thing; using our role as a service provider, employer and buyer to generate trust, build our communities and empower our people

Passion

We have a passion for what we do; with positive, motivated and enthusiastic staff who enjoy their work

Innovation

We are innovative in everything we do; with the agility, creativity and edge to keep defying expectations and deliver fresh and exciting things

Respect

We treat each other with respect; supporting and inspiring one another and collaborating across teams and partnerships

Excellence

We continually improve how we work; challenging the status quo, learning from what goes well and always being professional

Delivery Plan

As the ALMO for Stockport, SHG has a Delivery Plan (2021-26) agreed with the Council which sets out how SHG will contribute and deliver shared priorities. These are focussed on:

- Customer accountability
- Maximising efficiency
- Reducing inequalities
- Building strong collaborative relationships
- Improving the environment
- Being a great place to work



Governance

Board

Non-executive Board Members are registered company directors. Board Members are drawn from three constituencies: independents, customers, and stakeholders. Board Members who sit on the Stockport Homes Board also sit on a committee(s) and /or Subsidiary Board.

[Please click here for information about our current Board Members](#)

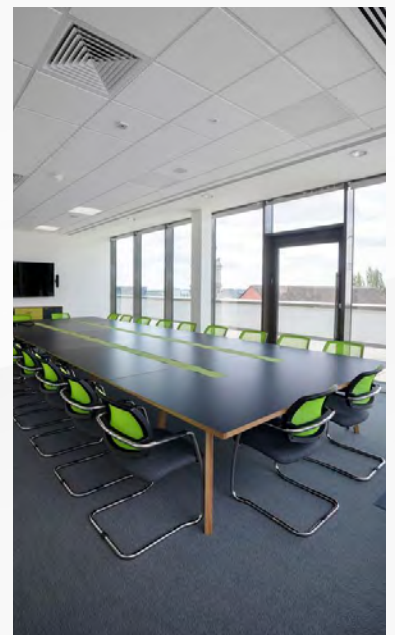
Executive Team

The Executive Leadership Team comprises Helen McHale (Chief Executive), John Bowker (Executive Director of Operations), Carmel Chambers (Executive Director of Resources) and Simon Welch (Director of Housing Plus).

[Please click here for information about our Executive Team](#)



Left to Right Helen, Simon, Carmel and John



About the roles

We are recruiting for two vacancies which will arise in 2024.

We are looking to appoint at least one Board Member with recent and relevant financial experience, ideally in the social housing or related sector. For both vacancies we are hoping to appoint Board Members with backgrounds and experience in housing and social landlord activities, in the housing association, council or ALMO sector.

It would be desirable if candidates have existing experience of being a non-executive director or Board Member. Candidates may also have experience of chairing committees or boards, which SHG may make use of in the future.

Applying for this vacancy

If you would like to know more or would like an informal chat before applying, please don't hesitate to get in touch with the Governance team. We are here to help and can put you in contact with a member of the Executive Team, our Chair or Chair Elect for an informal discussion.

 **07527 387156**  **governance@stockporthomes.org**

Applications should be made online, by CV and an explanation of how you feel you meet the requirements of the role and why you would be an excellent Board Member.

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