

Customer Star Awards - Nominations Are Now Open

Do you know someone who goes above and beyond to make a difference in their community? This year, we have some exciting new award categories, giving even more opportunities to recognise the fantastic work of community champions and inspiring individuals.

If you know someone who deserves recognition for their hard work, dedication and positive impact, make sure you submit a nomination today. Don't miss the chance to celebrate their achievements and help them get the recognition they deserve.

Find Your Neighbourhood Housing Officer

Our Neighbourhood Housing Officers are here to support you at home and within your community. We've launched a new feature to make it quick and easy to find your local Neighbourhood Housing Officer.

You can find out who your officer is, learn more about their role, and discover how they can support you.

Live Well at Cornerstone

Stockport Live Well was created to build on the wide range of support we offer customers, all in one place. Cornerstone now offers support in a range of essential areas, including:

- Housing advice
- Skills, training and employment guidance
- Money and benefits advice
- DWP Youth Hub
- Access to data banks
- Digital support and inclusion services
- Immigration advice
- Citizens Advice

Pop down and explore the wide range of advice, guidance and support services all under one roof.

ASB Awareness Week Brings Communities Together

Communities across Stockport came together during ASB Awareness Week, with customers, partners and local organisations helping to raise awareness, encourage reporting and promote safer neighbourhoods.

From community events and family fun days to outreach sessions and national partnership discussions, the week highlighted the importance of working together to create safer, stronger and more connected communities.

Working Together to Tackle ASB

Anti-social behaviour and youth nuisance can have a real impact on communities, affecting people's sense of safety, confidence and mental wellbeing. Help us tackle these issues by reporting any incidents or concerns.

Read to the Beat This Summer

The Summer Reading Challenge is back, encouraging children to discover how stories and music can spark creativity and imagination.

It's free to take part, with rewards, activities and plenty of great books to enjoy throughout the summer holidays.

Pop into your local library to sign up and find out more.

Worried, Stressed or Feeling Low?

Healthy Stockport has put together a range of confidential support services to help.

Whether you need urgent mental health support, advice online, a free 24-hour helpline or other wellbeing services, there's support available whenever you need it.

Find out about the mental health and wellbeing resources available across Stockport.

Good News Across the Borough

Strathclyde House Makeover

Customers at Strathclyde House played a key role in bringing this wonderful new mural to life, helping shape the design every step of the way.

Inspired by the words, ideas and themes that are important to them, the finished artwork is a vibrant celebration of the people, stories and community that make Strathclyde House feel like home.

Celebrating Stockport Pride

We want to say a big thank you to everyone who turned up to celebrate Stockport Pride with us at the weekend. It was fantastic to see so many people coming together to show their support, celebrate diversity and enjoy the day.

Events like Pride are a great reminder of the importance of creating communities where everyone feels welcomed, valued and able to be themselves.

Celebrating a Local Sporting Pioneer

As part of Offerton Park's 60th anniversary celebrations, we were proud to honour Myra, one of Stockport's own footballing trailblazers and a member of the legendary Corinthians team.

More than 30 people attended a special screening of a documentary showcasing the remarkable story of the Corinthians, who challenged the Football Association's ban on women's football and went on to achieve international success, remaining almost unbeaten for decades.

Help Us Keep Homes Pest-Free

We're committed to helping keep our homes and neighbourhoods safe, clean and comfortable. If you think you have a pest problem, such as rats, mice or insects, it's important to report it to Stockport Council so they can assess and deal with it quickly.

Mutual Exchange

Are you finding it hard to secure a move through Homechoice? If so, Mutual Exchange can be the quickest way to choose your next home.

Between April 2025 and 2026, 185 customers successfully moved homes through Mutual Exchange.

What Is a Mutual Exchange?

A Mutual Exchange is where you can swap your Stockport Homes or Housing Association property with another customer.

Current SHG tenants can register free of charge with the national Homewrapper service. This is particularly useful for customers looking to move out of the Stockport borough.

For further support, email homechoice@stockporthomes.org, call 0161 217 6016, or visit the Mutual Exchange drop-in service at Cornerstone reception on Tuesdays and Thursdays from 9.30am to 2.30pm.

Explore Our Rightsizing Service

Are you a Stockport Homes customer who is under-occupying a three or four-bedroom property? Do you want to downsize to a one-bedroom property to better suit your changing needs?

If so, the Rightsizing Service can help.

For more information or an informal chat, contact the team on 0161 217 6016 (option 2) or email rightsizing@stockporthomes.org.

Report a Repair

Need something repairing? You can report any issues or repairs in your home, including damp and mould.

One of our teams will be in touch to arrange an appointment.

You can also contact us by calling 0161 217 6016.

Tenant Satisfaction Measures (TSMs)

Did you know that we publish our Tenant Satisfaction Measures every month? This allows you to see how we are performing, and we use this feedback to help shape our services and review our policies.

Thank you to everyone who has provided feedback to help guide our services. We will continue to collect feedback throughout the year.

Stockport Homes Ltd is a company registered in England and Wales with company number 04521257.

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