



# Home Improvement Agency

Making Homes Warm, Safe & Secure



Proud to be part of SHG

 [www.stockporthomes.org/hra](http://www.stockporthomes.org/hra)

 /StockportHomes

 @StockportHomes

## **Contact us**

If you would like to find out more, you, or someone on your behalf, can contact us by:

### **Home Improvement Agency**

Stockport Homes

Cornerstone

2 Edward St

Stockport SK1 3NQ

[www.stockporthomes.org/](http://www.stockporthomes.org/)

**0161 474 4291**

**[hia@stockporthomes.org](mailto:hia@stockporthomes.org)**

For more information about the wider WIN services please contact Age UK Stockport

**0161 480 1221**

**[www.winstockport.co.uk](http://www.winstockport.co.uk)**

## **What is the Home Improvement Agency?**

The HIA is a service run by Stockport Homes and is part of range of services known as the Wellbeing in Independence Network (WIN). The HIA will help you continue living independently in your own home by helping you to repair or adapt it so that it is comfortable and safe.

## **What does the HIA Offer?**

The HIA employs Building Surveyors who can offer advice about the best way to tackle repairs or adaptations, the extent of work required, how this would affect you, how long it will take and how to prepare. They will obtain competitive quotes from reputable contractors and will supervise the work for you. All out work meets Building Control and Health and Safety requirements.

Our Customer Liaison Officers will ensure that you receive the benefits to which you are entitled and will also signpost you to other useful services.



## **Examples of Work we can do for you include:**

- Bathroom adaptations
- Installation stairlifts or ramps
- Making your garden accessible
- Roof repairs or replacement
- Rewiring
- Treatment of rotten timbers and damp proof courses
- Replacing defective windows and door

This list is not complete so please ask us if there is other work you would like help with

## **How will the work be paid for?**

If you can't afford the cost we will help you to look at other option. These may include a grant from the Council or other organisation, approaching a charity, an insurance claim or equity release.



## **Who can use the HIA?**

We can help people of all ages to adapt their homes, whether you own or rent it. For repairs, you must be a homeowner over 60 years old, or if you are younger, you must receive a means -tested benefit.

## **What are the benefits of using the HIA?**

Not everyone feels confident enough to arrange building work. We can take the worry away and help you keep your home in good order and suitable for you.

## **What will the HIA cost me?**

We do not charge a fee for initial advice but there is a charge for our service which will be discussed with you before you are asked to commit yourself. If you are eligible for a grant from the Council, the fee will be paid for by the grant.



You get free copies of newsletters and other documents from Stockport Homes on audio tape, CD or in large print.

For more information please contact the Social Inclusion Team on **0161 474 2860** or email **[inclusion@stockporthomes.org](mailto:inclusion@stockporthomes.org)**