

# GM Homelessness Prevention referral

Under the Homeless Reduction Act 2017 public authorities will have a statutory duty to refer persons they believe to be homeless or threatened with homelessness to the Local Housing Authority (LHA) of the person's choice. In Greater Manchester this has been extended to include wider agencies who wish to undertake this duty on a voluntary basis.

This new statutory duty comes into effect in October 2018, however agencies are able to make a referral now if they wish to do so.

This form should be used to make a referral to any local housing authority in Greater Manchester and will constitute a referral under Duty to Refer, Homeless Reduction Act 2017 and can be used by public authorities or agencies undertaking a voluntary duty to refer.

Before making a referral, the referrer must:

- Have consent to the referral from the person(s) being referred
- Allow the individual to identify the housing authority in England which they would like to be referred
- Have consent that the service user's contact details can be given so the housing authority can contact them regarding the referral
- Inform the person that the referral does not replace a homelessness application. However, following a referral, the housing authority will contact the person to begin enquiries.

Referrer Details	
Your name:	
Referring Agency:	
Contact number:	
Email:	
Date of referral:	

Persons Details		
Full name (inc title, Mr/Mrs/Miss):		
Date of Birth:		
Current or last known address including postcode:		
Household composition:	Single <input type="checkbox"/> Single & Pregnant <input type="checkbox"/> Couple <input type="checkbox"/> Couple & Pregnant <input type="checkbox"/>	Family with dependent child/ren <input type="checkbox"/> Family with non-dependents <input type="checkbox"/> Other <input type="checkbox"/>

Telephone number:	
Preferred Method of contact:	
<b>Initial reason for referral (tick all that apply)</b>	
Notice given by Landlord <input type="checkbox"/> Rent arrears <input type="checkbox"/> Property unsuitable (health) <input type="checkbox"/> Overcrowding <input type="checkbox"/> Street Homeless <input type="checkbox"/> Hospital Discharge <input type="checkbox"/> Move on from supported <input type="checkbox"/>	Family/friends asking to leave <input type="checkbox"/> Domestic Abuse <input type="checkbox"/> Leaving care <input type="checkbox"/> Prison release <input type="checkbox"/> Harassment/ASB/Violence <input type="checkbox"/> Armed Forces leaver <input type="checkbox"/> Other <input type="checkbox"/>
Estimated date of Homelessness:	
Additional information <u>including</u> any known risks:	

LA Area	LHA/Service Provider	Referral Point	Out of Hours (OOH) Information
<b>Bolton</b>	Homeless Welfare, Ground Floor, Bolton Town Hall, Bolton, BL1 1RU  01204 335900  <a href="https://www.bolton.gov.uk/housing-options-advice/homelessness">https://www.bolton.gov.uk/housing-options-advice/homelessness</a>	<a href="mailto:dutytorefer@bolton.gov.uk">dutytorefer@bolton.gov.uk</a>	01204 337777  Monday – Thursday 6pm to 8am Friday – Monday 6pm to 8am
<b>Bury</b>	Housing Assessment Team – Housing Advice & Homelessness, Town Hall Knowsley Street, Bury, BL9 0SW  0161 253 5537  <a href="https://www.bury.gov.uk/index.aspx?articleid=14177">https://www.bury.gov.uk/index.aspx?articleid=14177</a>	<a href="https://www.bury.gov.uk/index.aspx?articleid=14177">https://www.bury.gov.uk/index.aspx?articleid=14177</a>	0161 253 6606.  Monday – Thursday 5pm to 8.45am Friday – Monday 5pm to 8.45am
<b>Manchester</b>	Housing Solutions Service, Manchester City Council, Level 2, Town Hall Extension, M60 2LA (sat nav M2 5DB)  0161 234 4692  <a href="https://www.manchester.gov.uk/info/200117/homeless_people">https://www.manchester.gov.uk/info/200117/homeless_people</a>	<a href="mailto:dutytorefer@manchester.gov.uk">dutytorefer@manchester.gov.uk</a>	Monday – Thursday 4.30pm – 9.00am  Friday – Monday 4.30pm – 9.00am  0161 234 5001
<b>Oldham</b>	First Place 22, Union Street Oldham OL1 1BE  0161 393 7117  <a href="https://www.oldham.gov.uk/info/200257/homelessness">https://www.oldham.gov.uk/info/200257/homelessness</a>	<a href="mailto:dutytorefer@oldham.gov.uk">dutytorefer@oldham.gov.uk</a>	0800 988 7061  Monday – Wednesday 5pm to 9am Thursday 6pm to 9am Friday – Monday 5pm to 9am

<b>Rochdale</b>	<p>St Alban's House, Drake Street, Rochdale, OL16 1UQ</p> <p>0300 303 8548</p> <p><a href="https://www.rbh.org.uk/homelessness-service">https://www.rbh.org.uk/homelessness-service</a></p>	<p><a href="mailto:dutytorefer@rochdale.gov.uk">dutytorefer@rochdale.gov.uk</a></p>	<p>0300 303 8875</p> <p>Monday – Thursday 5pm to 9am Friday – Monday 5pm to 9am</p>
<b>Salford</b>	<p>Salford Housing Options Point (SHOP), 7 Wesley Street, Swinton, Manchester, M27 6AD</p> <p><a href="https://www.salford.gov.uk/housing/homelessness/">https://www.salford.gov.uk/housing/homelessness/</a></p>	<p><a href="mailto:dutytorefer@salford.gov.uk">dutytorefer@salford.gov.uk</a></p>	<p>0161 794 8888</p> <p>Monday – Thursday 4:30pm to 8:30am Friday – Monday 4:30pm to 8:30am</p>
<b>Stockport</b>	<p>Cornerstone 2 Edward Street Stockport SK1 3NQ United Kingdom</p> <p>0161 217 6016</p> <p><a href="https://www.stockporthomes.org/find-a-home/homeless-advice/">https://www.stockporthomes.org/find-a-home/homeless-advice/</a></p>	<p><a href="mailto:dutytorefer@Stockport.gov.uk">dutytorefer@Stockport.gov.uk</a></p>	<p>0161 474 2818</p> <p>Monday – Friday 5.00pm to 8.30am Friday – Monday 5.00pm to 8.30am</p>
<b>Tameside</b>	<p>Tameside Housing Advice, 119-125 Old Street, Ashton-under-Lyne, Tameside OL6 7RL</p> <p>0161 331 2700</p> <p><a href="http://tamesidehousingadvice.org/">http://tamesidehousingadvice.org/</a></p>	<p><a href="mailto:dutytorefer@tamesidehousingadvice.org.uk">dutytorefer@tamesidehousingadvice.org.uk</a></p>	<p>0161 331 2700</p> <p>Monday - Wednesday 5:00pm until 9:00am Thursdays - 5:00pm - 10:00am Friday – Monday 4:00pm - 9:00am</p>
<b>Trafford</b>	<p>Housing Options Service Trafford, Sale Waterside Sale, M33 7ZF</p>	<p><a href="mailto:dutytorefer@trafford.gov.uk">dutytorefer@trafford.gov.uk</a></p>	<p>0800 218 2000</p> <p>Monday – Thursday 5pm to 9am</p>

	0161 912 2230  <a href="http://www.trafford.gov.uk/residents/housing/housing-advice/homelessness.aspx">http://www.trafford.gov.uk/residents/housing/housing-advice/homelessness.aspx</a>		Friday – Monday 5pm to 9am
<b>Wigan</b>	Housing Options Team – The Wiend Wigan, WN1 1NH  01942 487732  <a href="https://www.wigan.gov.uk/Resident/Housing/Council-homes/Find-a-home/Homelessness/index.aspx">https://www.wigan.gov.uk/Resident/Housing/Council-homes/Find-a-home/Homelessness/index.aspx</a>	<a href="mailto:dutytorefer@wigan.gov.uk">dutytorefer@wigan.gov.uk</a>	01942 828777  Monday – Thursday 6.00pm - 8.00am Friday – Monday 6.00pm to 8.00am