

# Ceiling track hoist

Following a recent visit from your Occupational (OT) Therapist, a ceiling track hoist ( hoist) has been recommended for you.



## Useful information

- Hoists are designed for full-time wheelchair users to provide safe hoisting within the home. The overhead tracking enables movement in confined spaces and doesn't take up valuable living space.
- A hoist will provide access to and from designated areas in your home and is designed for use with manual handling slings.
- The hoist will usually be fitted to the ceiling. It may be necessary to carry out structural alterations before a hoist is fitted, for example to strengthen the ceiling joists to support the track. **It is your responsibility to redecorate, should this be necessary.**
- Hoists are designed to lift one person at a time and are capable of carrying weights up to 130Kg (20.5 stones).
- A specialist survey may be needed to establish if there is any asbestos in the area the contractor will be working. This is a legal requirement for the protection of the contractor. It is rare to find any asbestos but if any is found, the contractor will arrange for it to be removed before the hoist is fitted.
- If you move, it is usually possible to refit the hoist in your new home.

## Average waiting time

- If you are applying for a Disabled Facilities Grant (DFG) the Order for the adaptation cannot be placed until you have received a grant approval which usually takes approximately eight weeks. Once the Order has been placed the average waiting time is then two-four weeks. The installer will contact you to arrange a mutually convenient installation date.

## Installation time

- It takes approximately one-two days to fit the hoist. If structural alterations are required this will increase the installation time, but you will be informed about this by our surveyor.
- If you refuse the installer access to your property of the day you have agreed for installation, you may have to pay a fee for their wasted journey and time.

## After installation

- The hoist is fitted with a number of safety features. The engineer who installs the hoist will explain these, and how to use the hoist safely. They will also leave a user manual with you.
- A surveyor from Stockport Homes will contact you to check that you are happy with the hoist and that it is working properly. **Please tell them if you have any concerns.**

- Your OT will be informed that the hoist has been fitted. They may visit you to ensure that you are using the hoist correctly and that it meets your needs.
- In the future, if you no longer need the hoist please contact us on **0161 474 4291** to see if we can re-use it. If the hoist cannot be re-used, you may dispose of it as you wish.

## Reporting faults

- Your ceiling track hoist has a 12 month guarantee. The emergency contact details, in case of a fault whilst the hoist is under guarantee, are on the hoist.
- Once the guarantee has expired, you may be eligible to join in the Council's scheme for servicing and maintenance. Your OT will write to you about this.

## More information

- For more information about this adaptation please contact the Home Improvement Agency Team on 0161 474 4291 or [hia@stockporthomes.org](mailto:hia@stockporthomes.org)

(If you would like a copy of this factsheet in large print, Braille, on audio tape or CD, or in any other language, please contact the Social Inclusion team on 0161 474 2860 or email [inclusion@stockporthomes.org](mailto:inclusion@stockporthomes.org).)