

## Cancellation Policy

- Cancellations made on or prior to 19<sup>th</sup> September 2019 will be offered a full refund.
- Cancellations made after 19<sup>th</sup> September 2019 will be liable for the full course fee.
- Delegates wishing to cancel a booking must confirm this in writing.
- Delegate 'no shows' are liable for the full event fee.
- In the case of adverse weather and the event runs as scheduled, should you choose not to attend, you will still be liable for the full cost of your delegate fee(s).
- Substitutions can be made at any time at no extra cost.
- Stockport Homes reserves the right to alter the programme without prior notice due to unforeseen circumstances.
- If for any reason the event is cancelled by Stockport Homes, delegates will receive a full refund.
- Stockport Homes shall not be liable to meet costs incurred to delegates as a result of a change in programme or event cancellation.