

Neighbourhood Action Plans, what's happening in your neighbourhood?

18 month forward plan, Autumn 2022 – Spring 2024

We wanted to take this opportunity to share with you some of the exciting things Stockport Homes Group have got planned over the next 18 months.

We continue to listen to customer feedback to shape the delivery of a wide range of services to further support customers, which with the Cost of Living Crisis is more important than ever, as well as deliver improvement works to our properties and neighbourhoods.

The information is summarised in the Neighbourhood Action Plans (NAPs). Some of the activities or services cover all areas, whilst other projects may only happen in a particular area. Take a look to see what is happening near you.

There is a different colour for each service area.

Employment Support	ASB
Independent Living	ThreeSixtyLiving (Private Lettings)
Customer & Community Engagement	Investment, Energy, Capital Works
Carecall & Concierge	Greenspace & Environmental Services
Building Safety	Development
Housing Management	Money Advice / Customer Finance

If you would like more information on anything you read about, or get involved in your local community, please contact us on 0161 217 6016 or on the dedicated numbers listed inside.

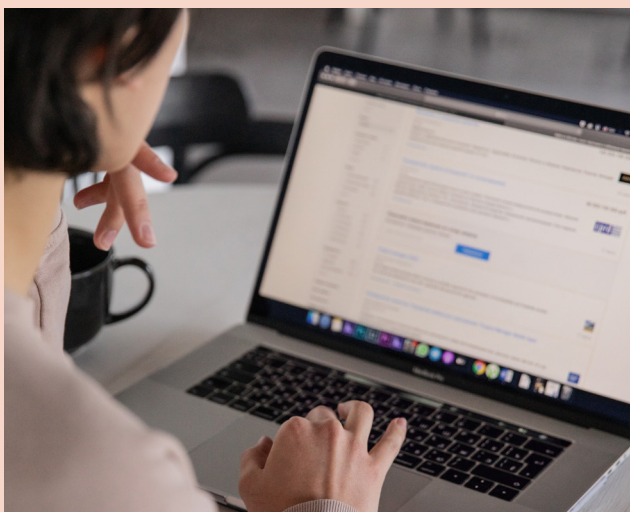


Services and activities available across ALL Neighbourhoods

Employment Support

☎ 0161 474 3773 ✉ employmentsupport@stockporthomes.org

- Employment information advice and guidance – full bespoke service to all members of the community, regardless of tenancy type
- Customer training – 3 themes – Employment, Health & Wellbeing & Community
- Sector based Work events
- Bespoke employment contracts – Motiv8 - over 25's furthest from the employment market, Steps to work – employment support for ages 18-24 who are not in education, employment or training (NEET) Special Educational Needs and Disabilities (SEND) Care Leavers
- Work placements are available for customers
- Youth Hub at Cornerstone SHG employment team working jointly with DWP Team
- Kick Start placements
- Employment support for staff on apprenticeships
- Attending careers events at schools, colleges and DWP & corporate locations
- Partners meeting to promote employment and well being services to local providers - monthly





Independent Living

☎ 0161 474 3773 ✉ housingsupport.team@stockporthomes.org

- Delivery of Rough Sleeping Accommodation Programme to prevent rough sleeping in the borough
- Intensive Housing Management service is in place for customer aged 60+
- Wellbeing calls to vulnerable adults
- Delivery of a programme of community activities and events for older people
- Winter Welfare Visits are completed between November and February to all customers aged 60+
- General support service for customers at Cornerstone every day during office hours-
- Dedicated service to customers requiring additional support to assist with independently sustaining their tenancy
- Help@Home – partnership with AgeUK Stockport - assistance with property condition/hoarding behaviours



Services and activities available across ALL Neighbourhoods

Customer & Community Engagement

☎ 0161 218 1091 ✉ customer.engagement@stockporthomes.org

- Building Safety Customer Panel
- Customer Scrutiny Panel
- Customer Inspectors
- Rainbow Roofs LGBTQ+ tenants group
- Customer Engagement www.stockporthomes.org/search/?Search.Term=customer+engagement
- Action days to be arranged involving local community
- Annual Customer Star Awards. - Nominations received throughout the summer with a customer celebration evening held in the Autumn 2022.
- Annual Customer Roadshow – Stockport Homes staff go out and about in our neighbourhoods chatting to customers about a key business development topic.
- SKYlight Community Fund- an annual budget of £50k. The fund is open to bids of up to £2000 at various points throughout the year. A Customer Panel review the bids and decide how the fund is spent.
- Mental Toughness
- The Furniture Recycling Project -collects and recycles furniture and electrical white goods in good working condition. These items are donated to families or residents in need. They may lack the basic items that make their property a home. Furniture is collected from empty properties and through donations from people across the borough. In order for people to access the Furniture Recycling Project a customer MUST be referred into the service by a professional, for instance a neighbourhood housing officer, social worker or housing support officer. You cannot self-refer into this project.
- For further information on items we will collect, and items we can't collect, please refer to the website www.sk-y-light.org/our-projects/furniture-recycling-project



Carecall & Concierge

Carecall ☎ 0161 218 1655 ✉ carecall@stockporthomes.org

Concierge ☎ 0161 474 3840 ✉ concierge@stockporthomes.org

Following the Public Space CCTV monitoring Service, merging with the Carecall Concierge Service and the upgrade of the Control Room facility at Cornerstone in April 2022 the service will continue to have access to the Airwave Radio Network (to notify GMP of live incidents) and the StoreNet radio network, which supports local amenities/retailers. This joined up approach to managing public safety means our Neighbourhoods will continue to benefit from improved links with GMP, and an immediate radio response in the event of a serious incident.

We will:

- To continue to reduce 'fear of / acts of' crime and ASB across our Neighbourhoods, the Concierge & Control Room team will continue to do the following;
- Provide excellent training for CCTV operators and ensure SIA Licences are achieved by all staff
- Further develop links with GMP and seek to establish a 'live-feed' stream so that Cheadle Heath Police Station and GMP Comms Team have access to CCTV in the event of a serious incident
- Support Operation Barometer – a multi-agency Youth ASB project – and provide evidence for use in civil / legal enforcement, where needed
- Review the Concierge Service to ensure services are delivered in the most effective way, maximising on the potential of the vast CCTV network when tackling crime and ASB



Services and activities available across ALL Neighbourhoods

Building Safety

☎ 0161 217 6016 ✉ buildingsafety@stockporthomes.org

- At SHG the safety of residents in multi-storey blocks is taken very seriously. SHG will continue to work closely with Greater Manchester Fire and Rescue Service (GMFRS) to help residents keep fire safe.
- Fire precautions particularly in multi-storey blocks are governed by various pieces of legislation that SHG will continue to ensure that they are complied with via a range of inspections from Stockport Homes' employees, external specialists and the fire service. SHG's dedicated Building Safety Team will continue to work across sites across the borough to undertake their own visits and inspections required to keep the buildings safe.

For further information click here, [Stockport Homes | Fire safety in blocks - Stockport Homes](#)

- A Home Fire Safety Assessment (HFSA) is a free visit to your home by the Fire and Rescue Service. During the visit they will provide fire safety advice and equipment depending on risk. They will talk to you about your health, home environment and your daily activities in order to understand your fire risk and provide the best advice for you. If you feel you will benefit from an assessment please use the link below

Click here to start the Online Home Fire Safety Check

- It is important that customers have Home Contents Insurance so personal belongings are covered in the event of a fire or flooding. **Click here to find out more about Pay as you Go Home Contents insurance through Stockport Homes**



Housing Management

☎ 0161 217 6016 option 4 ✉ neighbourhoods@stockporthomes.org

- The Housing Management Team will continue to provide a full tenancy and estate management service across the borough undertaking regular estate and block inspections, completing tenancy visits and neighbourhood walkabouts and estate clean ups with customers and partner agencies.

View Calendar

- Installation of additional digital noticeboards to make it easier to share information with our customers
- Collaborative approach with customers, partner agencies and colleagues to managing our stock especially our multi storey blocks to jointly tackle issues.
- Continue to work closely with local councillors in all areas of the borough to address and resolve issues
- We will continue to build a relationship with our tenants and make sure they are signposted to different services within SHG and externally. We know that tenancies are only sustained if tenants are able to manage the different elements of living independently.
- Installation of No Fly-tipping/CCTV signage and use of CCTV across the borough to tackle environmental crime. When evidence gathered legal action and recharges to be put in place for those responsible.



ASB

☎ 0161 217 6016 Option 4 ✉ asbteam@stockporthomes.org

- SHG will continue to deliver the Anti Social Behaviour Strategy action plan to benefit all residents across Stockport with particular emphasis on improving services for complainants. This will include the introduction of a dedicated Complainant Support Specialist to provide one to one emotional support to the most vulnerable complaints as well as undertaking a range of diversionary and preventative activities help stopping ASB occurring in the first place.
- SHG will also be developing a peer support services in which complainant can meet to draw on support from each other.
- SHG will be improving CCTV services and strengthening its partnership working arrangements with the police and other agencies so that ASB is effectively tackled in a joined-up way. SHG will continue to take legal action against the most prolific offenders of ASB and will publicise its success.
- SHG will undertake the Domestic Abuse Housing Accreditation (DAHA) process, where SHGs approach to domestic abuse will be formally assessed against industry identified standards to ensure it is delivering excellent services.
- Officers will continue to utilise Tenancy Visits to identify and support those at risk of causing ASB and those who are victims of ASB
- For all allocations accompanied viewings to be carried out in all cases with rehousing checklists completed as part of the viewing process and sign-ups to continue to include specific reference to acceptable tenant behaviour



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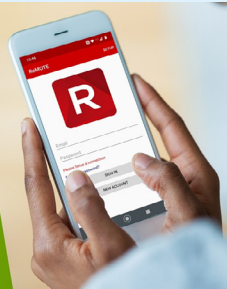
Domestic Abuse Housing Alliance



ReMOTE App

Reporting ASB in an
easy, instant and
reliable way!

For more information, visit
www.stockporthomes.org/asb-app



**SILENCE
WON'T STOP
VIOLENCE**

CrimeStoppers.
0800 555 111
100% anonymous. Always.

crimestoppers-uk.org

Services and activities available across ALL Neighbourhoods

ThreeSixtyLiving (Private Lettings)



☎ 0161 474 2696 ✉ living@wearethreesixty ltd

- The number of applicants registered for rehousing within Stockport far outweighs the number of properties that become available for new tenants each year. We offer applicants honest advice about their rehousing prospects.
- Three Sixty Living, as part of SHL, manages properties on behalf of landlords across and around the Stockport area. Properties are advertised through Rightmove and by renting through Three Sixty Living, you will have the reassurance that we are part of a larger, well known and familiar organisation.
- We have 'Tenancy Ready Officers' who prepare and support those tenants who either may have never had a home of their own before or need specific help, so they have the best possible start in their new home. We recognise that it can be an overwhelming experience for some moving into their first home. Once this initial support is provided we can refer to our other teams at Stockport Homes who can continue with the support.
- To help tenants best meet their changing housing requirements, there will be an ongoing focus on supporting more mutual exchanges to take place. A mutual exchange is when a social housing tenant 'swap's their home with another social housing tenant. This can be across different housing associations and across the country giving real options for where you want to move to and the property type. This is fast becoming the quickest way to move to a new property. The Mutual Exchange team at Stockport Homes will be holding events and open days to demonstrate how effective mutual exchanges can be and how easy it is to register and search for a possible 'swap'. If you are interested in a mutual exchange contact the team or search Mutual Exchange on the Stockport Homes website.
- We are also from October 2022 offering the support of a Rightsizing officer role who will support tenants to move out of their property if it is too big for their family size and help them move to a smaller, more affordable home. This will free up much needed family homes and make sure that tenants can afford to live and heat their homes in the challenging economic times. This will be on offer to all our tenants.



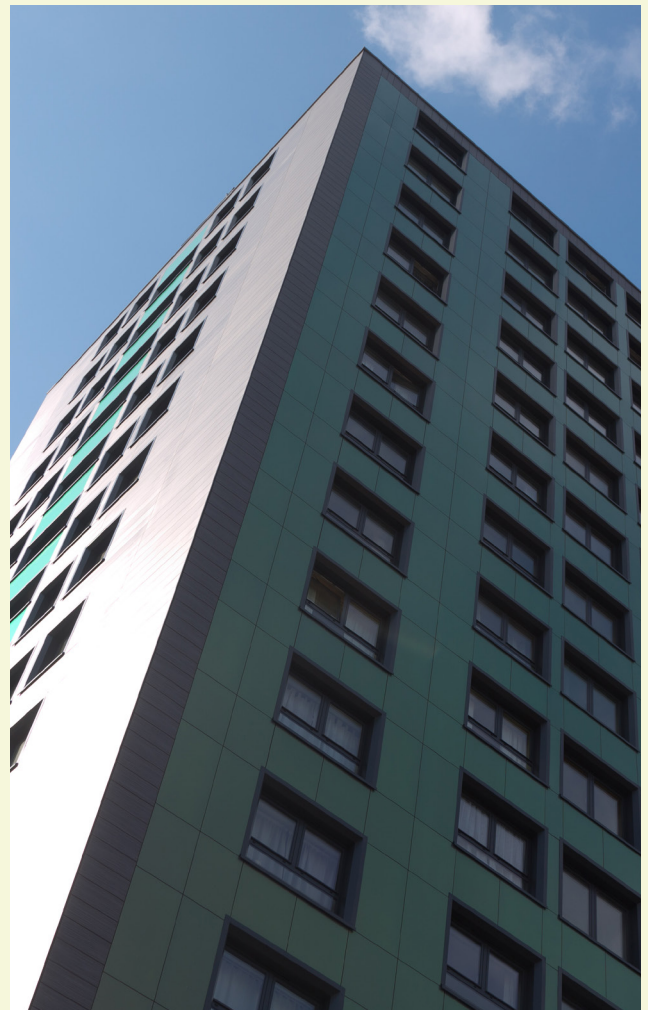
Investment, Energy, Capital Works

☎ 0161 217 6016 ✉ energyadvice@stockporthomes.org

- Replacement of water pumps to several high-rise buildings across the borough
- Upgrading the warden call system
- Replacement of lift suspension ropes at a high-rise building
- Kitchen and bathroom upgrades to approx. 120 homes across the borough
- Replacement domestic heating systems with air source heat pumps at homes across the borough
- New flat entrance doors across the borough including Adswood Road
- Following customer feedback regarding solar PV panels, the property sign-up checklist will be improved to ensure customers are aware of responsibilities relating to solar PV panels where they are installed.
- From a complaint in relation to delivery of adaptation works, a new working process was agreed to ensure that some priority Minor Adaptations going forward can be processed via the Repairs and Maintenance Team where above the existing £500 threshold for such works. This has resulted in some customers benefiting from adaptations more quickly.

We are currently allocating the budgets and are agreeing our priority reinvestment areas as below:

- 20 properties to have window frame replacement
- 80 properties to have new front and rear doors
- 50 properties to have new canopies over front doors
- 30 properties to have new fencing and gates
- 50 properties to have a kitchen or bathroom upgrade
- 57 Heating systems will be replaced



Services and activities available across ALL Neighbourhoods

Greenspace & Environmental Works

☎ 0161 217 6016

SHG will continue to provide greenspace services across neighbourhoods, including grounds maintenance, tree and playground management and maintenance. SHG continues to promote and provide advice to customers, through newsletters, web-based platforms to encourage greater use and access to greenspaces, ways to improve greenspace and actively get involved in local community activities, including local allotments, SHG annual garden competition.

SHG continues to participate in Stockport wide CAN project (Stockport Climate Action Now) which includes tree planting programme includes programme of tree planting schemes across neighbourhoods.

SHG continues to manage ten community centres on behalf of SMBC. A range of services and activities take place at the centres, further details on what's going on and facilities available for hire can be found by visiting either www.stockporthomes.communitybookings.co.uk

Via facebook www.facebook.com/SHGVenues/ or via instagram [@stockporthomesvenues](https://www.instagram.com/stockporthomesvenues).
For more information, please contact us at: venues@stockporthomes.org or phone 0161 474 2222.

SHG continues to provide a range of daily, weekly and fortnightly caretaking services across a range of properties including multi storey, mid-rise and low-rise blocks and independent living schemes. Further details on services provide can contact caretakers@stockporthomes.org



Development

☎ 07527 387 223 ✉ chris.munby@stockporthomes.org

Viaduct Housing Partnership, is a development partnership between Stockport Homes Group and Stockport Council, focusing on building more affordable homes in Stockport. Since Viaducts formation in 2017, over 1,000 homes have been built in the borough and anticipate completion of many more in the coming years. Step by step, our goal is to help more people get onto the property ladder and see Stockport as one of the most exciting places to live in Greater Manchester. Through schemes like Help to Buy and Shared Ownership, we are supporting first time buyers, growing families and those looking to downsize to find their perfect home. Over the coming years, Viaduct Housing Partnership aim to:

- Continue to find opportunities to maximise social value in the supply chain by creating local jobs and good quality relationships.
- Build more high quality, affordable homes in the borough
- Invest surpluses from our work back into the borough so that any profits made will go towards ensuring the longevity of thriving communities
- Utilising Rough Sleeping Accommodation Funding to acquire 8 one bed flats across the Borough and refurbishing them for those at risk of or who have been rough sleeping.



Money Advice / Customer Finance

☎ 0161 217 6016 ✉ moneyadvice@stockporthomes.org

Our Money Advice service continues to support our customers.

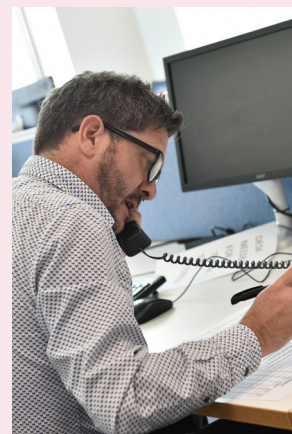
By offering free, confidential, and impartial money and benefits advice, hundreds of customers have been able to find a solution to their financial problems.

The Team is here to help and can:

- support you with applications for all of the benefits you are entitled to
- support you in challenging decisions to stop or change your benefits
- assist you with benefits appeals through to a tribunal hearing
- explain any changes to the benefits system and how they are likely to affect you
- apply for discretionary payments and grants to help with rent arrears
- help with reducing water charges
- offer budgeting advice
- refer you for additional support you may need, such as with digital skills, energy advice or ongoing tenancy support

SHG will continue to work with the National Illegal Money Lending team to tackle this criminality and support and advise any customers effected.


Stockport
Credit Union



Employment Support

First House – Job Club every Friday 10:00 – 15:00

Final Friday of every month Job club is ring fenced for military veterans

Independent Living

Two research projects linked to the Ageing Well Strategy (funding for 30 months and 3-4 years) led by and working with older people to alleviate social isolation and promote healthy ageing.



Customer & Community Engagement

Your Local Pantry provides members with access to food that they choose, including fresh fruit and vegetables, meat and store cupboard favourites, which will often be worth £15-20 or more, for a small weekly fee of £3.50.
<https://www.yourlocalpantry.co.uk/>

Brinnington Pantry is open Thursdays 3pm-6pm and Fridays 10am-1pm. The Pantry is in First House, 367 Brinnington Road, SK5 8EN

Penny Lane Pantry, Lancashire Hill is open Tuesdays 3.30pm-5pm and Wednesdays 10am-11.30am. The pantry is in Hanover Towers, Penny Lane, SK5 7SD

Mottram Street Pantry is open Thursdays 3.30pm - 5.30pm and Fridays 10am-11.30am. The Pantry is in Mottram Towers, Mottram Fold, SK1 3NY

Pantry@Number 5 is open Thursdays 3pm-6pm and Fridays 10am-1pm. The pantry is 5 Cuddington Crescent, Bridgehall, SK3 8LX

Community Groups / Activities

Lancashire Hill Tenant and Resident Association (TRA) meet at Lancashire Hill Community Centre

1st Stop Café is a volunteer led social enterprise based in First House, Brinnington

Family Activities for Mottram Estate (FAME) community group, Mottram Street Estate meet in Ratcliffe Towers Lounge.

Webb Lane Allotments, Victoria Park

Youth ASB work

Weekly Monday evening detached session 6.30-8pm followed by football session at Life Leisure, Brinnington 8-9pm.

Weekly Thursday detached session, walk around the area to talk to young people and divert negative behaviours.

Carecall & Concierge

SHG has supported a project with Local Councillors and the Big Local, to look at improvements to the CCTV network in Brinnington resulting in an additional 6 Public Space cameras installed across Brinnington, in hot-spots identified by Neighbourhood Policing teams being installed in 2022/23.



Housing Management

Installation of additional CCTV covering bin chute rooms to deter fly tipping.

Rutland Crescent, Brinnington - Installation of two metal storage units for residents to use as storage items at the rear of Rutland Cres. This is address the issue of prams, bikes, scooters etc being left in the internal communal area.

Matley Green, Brinnington – damaged wooden rail to be replaced to address parking issues in the area.



The Mount and Monton House, Brinnington – improvements to communal garden area fencing, gates, jet washing and external residents' storage cupboards. Renew shed doors & frames , brickwork repairs , fencing repairs and paintwork to wrought iron fencing, this includes clearance, moss removal, painting.

Exeter Road, Brinnington (7 – 39) – rotary driers in rear communal garden are to be replaced



ASB

Verbal abuse, harassment and intimidation was the highest reported ASB Type in Brinnington and Central in 2021/22 followed by noise and domestic abuse.

SHG will continue to corroboratively work with partners to deliver an ASB service to tackle these issues using various initiatives as detailed above.

Investment, Energy, Capital Works

- Undertaking of fire stopping works at the Mottram Street high rise blocks, specifically on the balconies
- Servicing windows at five Brinnington high rise blocks and six blocks at York Street
- Upgrading the electric high voltage cabling that supplies Mottram Street high rise blocks
- Re decoration and new flooring in communal areas at four Brinnington high rise blocks
- New flat entrance fire doors at Mottram towers and Radnor House
- Renewal of communal entrance doors to several low rise blocks in Brinnington
- Replacement canopies at entrance doors to a number of Brinnington Properties
- Renewal of the cold water mains to flats at York Street
- Renew of the Bio Mass heat network pipework at York Street
- External Refurbishment to Hanover and Pendlebury Towers
- Health and Safety works to the four Lancashire Hill medium rise blocks



Greenspace & Environmental Works

SHG continues to manage local community centres. A range of services, activities and spaces to hire are available including:

- First House Brinnington; includes access to services including Brinnington Library, advice and information services, Stockport Credit Union, Your Local Pantry, Stockport Homes and Greater Manchester Police.
- Brinnington Youth Centre
- Brinnington Community Centre
- Adswold Community Centre, Adswold,
- York Street Community, Edgeley,
- Heaton Norris Community Centre, Heaton Norris
- Bridgehall Community Centre which includes Bridgehall Library service with advice and support services

Details of further information from above links

SHG continue to work with Stockport MBC Play and Infrastructure team to maintain and repairs play spaces, and with customer to identify where improvements can be made. This includes local play areas, Bridgehall Play Area, Siddington Avenue, Moat Walk, Brinnington



Development

Planning permission was obtained for St. Thomas' Gardens, Shaw Heath (Stockport's former workhouse) in March 2022. Construction of the 68 residential dwellings that make up this scheme is expected to start on site during 2022 and will continue throughout 2023 and 2024. Once complete the new homes will be available for shared ownership or affordable rent.

Gordon Steet, Lancashire Hill – Stockport Homes is currently on site building 16 houses for shared ownership. Completion is anticipated to be May 2023.

Hempshaw Lane - Viaduct Housing Partnership is creating a new neighbourhood in Offerton whilst preserving an iconic, locally listed building that once housed the factory which produced world famous Battersby Hats. The new mixed tenure development consists of 144 houses and apartments and includes the refurbishment of the retained mill buildings along with a central seven-storey water tower. There are 10 different new build house types and house sizes vary from 2 and 3 to 4-bedroom, catering for choice and ensuring the needs of first-time buyers are met, as well as existing households. The tenure of new builds is mixed, with affordable rent, shared ownership and outright sales offered to customers. The forty-five units within the former Mill units are terraced and flatted and range from 1- and 2-bedroom apartments to 2-, 3- and 4-bedroom houses offered for shared ownership and outright sale. (photos below)



Independent Living

Improvement work to Smithy Green- improvements to car parking and appearance of the scheme generally, upgraded furniture/flooring to the communal area. Improved access to laundry facilities.

Housing Management

Park Mount, Gatley- Following consultation with residents and Council's Recycling Team a hardstanding is to be installed and larger bins to be provided to alleviate issues customer reported . Work is expected to start in Summer 2022



ASB

Noise was the highest reported ASB Type in Bramhall/Cheadle Heath in 2021/22 followed by verbal harassment. SHG will continue to corroboratively work with partners to deliver an ASB service to and tackle these issues using various initiatives as detailed above.

Investment, Energy, Capital Works

- Maintenance of flood defence components at six properties in Cheadle Hulme
- Health and Safety works at Smithy Green on stairwells
- Redecoration and resurfacing the parking area at Smithy Green
- Window frame renewal at properties in Cheadle Hulme
- Roof replacements and external wall finish on the Larkhill estate



Customer & Community Engagement

Weekly detached session or football session at Gorseysbank Edgeley (weather dependant 6.30- 8.30pm)

Housing Management

Councillor Lane Area – communal gardens around The Cloisters, Priory and Abbey Road are to receive an environmental makeover with new shrubs and plants adding to the area. This is to be followed by the installation of planters for customers to use to “grow their own” and review of waste collection arrangements in conjunction with SMBC and Greater Manchester Fire Service

ASB

Verbal abuse, harassment and intimidation was the highest reported ASB Type in Cheadle and Central in 2021/22 followed by noise and domestic abuse. SHG will continue to corroboratively work with partners to deliver an ASB service to and tackle these issues using various initiatives as detailed above

Investment, Energy, Capital Works

- Window frame renewal at properties in Cheadle Hulme
- Replacement of central heating systems to several properties in this area
- Replacement shed doors and new fencing on the Bow Street estate

Development

Edinburgh Close – planning permission was obtained in April 2021 for a 49 unit Extra Care Scheme. We are currently out to tender on the scheme with a view to starting on site towards the end of the year. Completion is anticipated in October 2024 with new homes becoming available for older persons shared ownership and social rent.



Customer & Community Engagement

Craig Road Tenant Resident Association (TRA), Heaton Mersey
Heaton Norris Towers TRA

Housing Management

Funding has been secured from The National Grid and matched funded by Stockport Homes to install a new outdoor gym comprising a chest press, skier, trampoline and synthetic grass.

ASB

Verbal abuse, harassment and intimidation was the highest reported ASB Type in Cheadle and Central in 2021/22. SHG will continue to corroboratively work with partners to deliver an ASB service to and tackle these issues using various initiatives as detailed above

Investment, Energy, Capital Works

- New flat entrance fire doors at Heaton Towers
- New roofs and external wall finish at Bramley Crescent
- Health and Safety works to stairs at Russell Gardens
- New front and rear doors to a number of properties in Heaton Norris
- Fencing renewal to properties in Heaton Norris
- Roof renewal to properties in Heaton Chapel
- Pointing to external walls and render replacement to properties in North Reddish
- Replacement canopies at entrance doors to properties in Reddish

Greenspace & Environmental Works

SHG continue to work with Stockport MBC Play and Infrastructure team to maintain and repairs play spaces, and with customer to identify where improvements can be made. This includes local play areas, Marbury Road, Heaton Chapel.

Development

Grafton Street – this site has been identified for 6 bungalows (accessible/adaptable and wheelchair accessible). We are currently working on submitting a planning application for the proposal.



ASB

Noise and harassment were jointly the highest reported ASB Type in Marple in 2021/22. SHG will continue to corroboratively work with partners to deliver an ASB service to and tackle these issues using various initiatives as detailed above

Investment, Energy, Capital Works

- Roof renewal to properties on Turner Road
- Fencing replacement to a number of properties
- Replacement canopies at entrance doors to a number of properties
- New roofs to outbuildings at a number of properties

Development

Andrew Street, Compstall – Stockport Homes is currently on site building 29 properties for shared ownership and 3 for social rent. Completion is anticipated to be September 2023.

The former Woodman, London Road, Hazel Grove – Planning permission was granted in September 2021 for a development of 32 one and two bed flats for social rent. Work is expected to commence later in 2022.

Melford Road, Hazel Grove – this new housing development for is for 87 homes for shared ownership, market sale and social rent. Building work has stalled due to the contractor going into administration. Building work is expected to re-start later this year.



Independent Living

Improvements to the communal lounge at Torkington House including new furniture, flooring and blinds

Customer & Community Engagement

- Community Groups / Activities
- Singing for Memory Dementia Support Group at Offerton Community Centre
- Computers Online Group (COG's) digital support sessions at Offerton Community Centre
- Offerton Community Café
- Contact customer.engagement@stockporthomes.org for more information



Housing Management

- An additional barrier is to be installed at Victoria Park next to the Barnsley Street flats to prevent cars parking on the yellow no parking hatchings at the side of Voewood Houses bin door area which has prevented the bins not getting emptied on many occasions
- The bike and pram store area at Victoria Park is to be painted to improve the appearance of the area.
- Consultation with customers at Victoria Park to take place to gauge their views on a growing project, linking in with Webb Lane allotments aiming to secure external funding to support the project

ASB

Noise was the highest reported ASB Type in Stepping Hill in 2021/22. SHG will continue to corroboratively work with partners to deliver an ASB service to and tackle these issues using various initiatives as detailed above

Investment, Energy, Capital Works

- Roof renewal to properties in Offerton & Hazel Grove
- Renewal of communal entrance doors to several low rise blocks in Hazel Grove
- Replacement canopies at entrance doors to properties in Offerton
- Pointing to external walls and render replacement to properties in Offerton
- New flat entrance fire doors at Voewood House

Greenspace & Environmental Works

Offerton Community centre, Offerton including Offerton Local Library services, a range of activities and facilities are available at the centre

Details of further information from above links

Development

Torkington Lodge – planning permission has been submitted to convert Torkington Lodge, located in Torkington Park, into 13 apartments for shared ownership. It is hoped that planning permission will be obtained by the end of 2022 with start on site expected during 2023.

Customer & Community Engagement

'Your Local Pantry' provides members with access to food that they choose, including fresh fruit and vegetables, meat and store cupboard favourites, which will often be worth £15-20 or more, for a small weekly fee of £3.50.

www.yourlocalpantry.co.uk

Woodley Pantry is open Tuesdays 3pm –6pm and Wednesdays 10am-1pm. The Pantry is in the Arthur Greenwood Centre, Hipley Close, Woodley, SK6 1ES

Oldham Drive Estate Tenants and Residents Group and Computer Club meet at the Arthur Greenwood Centre. Contact customer.engagement@stockporthomes.org for more information.

Housing Management

Grey Close, Woodley – communal garden area to the rear of block 1-24 has historically been maintained to a good standard by a resident but since they moved out the remaining residents have struggled to maintain the area. The area will be reinstated back to grass and beds to make it easier to maintain going forward



Investment, Energy, Capital Works

- Roof and wall render replacement at Woodfield Crescent
- Roof renewal at Gotheridge Close
- Heating upgrades at Romiley Precinct



Development of unused commercial units

Development

Details of further information from above links

