

Equipment and adaptations service



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If you are a Stockport Homes tenant living with a disability and you want to make sure you can continue to live safely and independently in your own home there is a range of help for you.


What is the equipment?

Stockport Council provides a range of equipment to help you maintain your independence. If providing equipment meets your needs then Social Care at the Council will arrange this for you. Equipment that can be provided includes:

- Bathing equipment such as a bath board, bath seat or shower chair to help with bathing.
- Toileting equipment such as a raised toilet seat, toilet frame or commode.
- General equipment such as a perching stool or chair and bed raisers.

If you think you would benefit from such equipment please contact social care:

Social Care (adult)  **0161 217 6029**

Social Care (children)  **0161 217 6028**

What is an adaptation?

An adaptation is a physical alteration to your home which helps you get in/out of the property and access essential facilities and the main area of your home.

There are two types of adaptations:

1. Minor adaptations, such as:
 - Grab rails and stair rails.
 - A half-step.
 - A door entry system.

2. Major adaptations, such as:
 - A stair lift.
 - A level access shower.
 - A vertical lift.
 - An outside ramp.
 - A track hoist.
 - Widening doorways.
 - Moving light switches and plug sockets.

How are your needs assessed?

If you require a minor adaptation then an Occupational Therapist (OT) or Equipment and Adaptation Officer (EAO) will generally complete a telephone based assessment of your needs and arrange for the necessary minor adaptation to be provided.

If it is likely that you need a major adaptation you will receive a visit from either an OT or an EAO who will discuss your situation and the options open to you.

If the outcome is that you require a major adaptation, we will discuss various options with you. We may not offer to adapt your current home if there are other solutions, which may include moving to a more suitable property.

How can I access the service?

If you think you would benefit from an adaptation please contact Social Care directly on the numbers given on page 2.

How much will it cost me?

All adaptations for Stockport Council tenants are free of charge. However there is a limited amount of money allocated for this work each year and Stockport Homes must ensure that spending is targeted as effectively as possible.

This is why we may discuss other solutions with you such as moving to a more suitable property.

You may be entitled to a reduction in your Council Tax as a result of having a major adaptation. This is called a Disabled Person's Relief. It generally applies only if you or someone living with you (adult or child) needs extra space in the property for the use of a wheelchair, or if you have an additional bathroom, kitchen or other room to meet the needs arising from the disability.

For more information and an application form contact the Council Tax Department on

 **0161 217 6014.**

How long will it take?

Minor adaptations

These will be completed within five working days of the work being ordered by Stockport Homes.

Major adaptations


If you are eligible for a major adaptation, Social Care will classify your priority for an adaptation as either 'immediate', 'high' or 'standard'. The time taken to complete the adaptation is based on the priority given by OT or EAO. Please refer to the table on page eight for timescales.

What is the process?

If we decide that the best course of action is to adapt your home you will be contacted by a Stockport Homes surveyor or the appointed contractor in the first instance. The adaptation(s) will then be ordered for you.

What happens after the adaptations have been completed?

The Stockport Homes surveyor will visit you when the adaptation is fitted. The OT/EAO will either visit or phone you to check that the adaptation meets your needs and you are using it safely.

Stockport Homes will arrange regular servicing of adaptations such as stair lifts or track hoists, but if there is ever a problem with your adaptation you should contact the Repairs Team at the Contact Centre on  **0161 217 6016**.

Target timescales for the main types of major adaptations are detailed below:

The time will start to run from the date on our letter telling you that the adaptation has been ordered.

Description of work	Completion Target	Completion Target	Completion Target
	Immediate Priority	High Priority	Normal Priority
Showers	40 working days	50 working days	60 working days
Ramps	20 working days	40 working days	60 working days
Straight stair lifts	15 working days	35 working days	60 working days
Curved stair lift	30 working days	45 working days	70 working days
Ceiling track hoist	20 working days	40 working days	60 working days
Through floor lifts	30 working days	40 working days	60 working days
Closomat toilet	N/A	40 working days	60 working days
Fencing	15 working days	40 working days	60 working days

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For more information please contact the Social Inclusion Team on **0161 474 2860** or email **inclusion@stockporthomes.org**