

Straight stairlift

Following a recent visit from your Occupational (OT) Therapist, a straight track stairlift has been recommended for you



Useful information

- A stairlift will help you if you are having difficulty getting up and down the stairs, but are not a full time wheelchair user.
- Stairlifts require no structural alterations. The stairlift will be fixed to the stairs not the wall. If you want to change your stair carpet please do this before the stairlift is fitted. If the carpet is fitted once the lift is installed, you will have to pay for the lift to be moved and re-installed.
- The track that carries the lift takes up less than 20cm (8 inches) of your staircase.
- The installation of a stairlift is generally a clean job. There will be some drilling but any dust will be cleared up by the engineer.
- A dedicated power supply will be installed for the stairlift. This means that if there is ever a problem with the wiring in your home the lift will still work.
- The stairlift is designed to carry one person at a time.
- A seat belt is fitted as standard for your safety. You are advised to wear it at all times when using the lift.
- A standard straight stairlift is capable of carrying weights of up to 160Kg (25 stones). A heavy duty lift will carry weights of up to 190 Kg (30 stones).
- The stairlift will be fitted with safety sensors to stop the lift should it collide with anything left on the stairs. However please endeavour to keep your stairway clear of obstacles at all times.

Average waiting time

- If you are applying for a Disabled Facilities Grant (DFG) the Order for the adaptation cannot be placed until you have received a grant approval which normally takes approximately eight weeks. Once the Order has been placed the average waiting time is then two-three weeks. The installer will contact you to arrange a mutually convenient installation date.

Installation time

- It takes approximately three hours fit a straight stairlift. If structural alterations are needed (Eg moving radiators or meter cupboards) this will increase the installation time, but our surveyor will discuss this with you. It is your responsibility to redecorate should this be necessary.
- If you refuse the installer access to your property of the day you have agreed for installation, you may pay have to pay a fee for their wasted journey and time.

After installation

- The engineer who installs the stairlift will show you how to use it safely. They will ask you to sign a certificate to confirm this, and they will give you a user manual.
- A surveyor from Stockport Homes will contact you to check that you are happy with the stairlift and that it is working properly. Please tell them if you have any concerns.

- Your OT will be informed that the stairlift has been fitted. They may visit you to ensure that you are using the stairlift correctly and that it meets your needs.
- In the future, if you no longer need the stairlift, please contact us on 0161 474 4291 to see if we can re-use it. If the lift cannot be re-used, you may dispose of it as you wish.

Reporting faults

- Your stairlift has a 12 month guarantee. The emergency contact details in case of a fault whilst the lift is under guarantee are on the stairlift.
- Once the guarantee has expired, you may be eligible to join in the Council's scheme for servicing and maintenance. Your OT will write to you about this.

More information

- For more information about this adaptation please contact the Home Improvement Agency Team on **0161 474 4291** or **hia@stockporthomes.org**
- (If you would like a copy of this factsheet in large print, Braille, on audio tape or CD, or in any other language, please contact the Social Inclusion team on **0161 474 2860** or email **inclusion@stockporthomes.org**.)