Read your latest news from Stockport Homes

Our Gardening Competition winners are here

Each year, the Stockport Homes Gardening Competition celebrates the brilliant gardens and outdoor spaces created by customers and community groups across Stockport. This year's winners have now been announced, recognising the time, care and creativity that goes into making our communities brighter and greener.

Find out who the winners are [https://www.stockporthomes.org/about-us/news/customer-news/2026-gardening-competition-winners-announced/]

Shape the future of our website

We're asking customers to help shape the future of the Stockport Homes website [https://www.stockporthomes.org/]. We want to know how you use our current website, what works well and where we could make things better.

The survey covers everything from how easy it is to find information to the online services and features you'd like to see improved. You don't need to be a regular website user to take part. We'd also really like to hear from customers who rarely or never use it.

Plus, completed surveys can be entered into a prize draw to win one of three £25 vouchers. The survey closes at 5pm on Sunday 15 November.

Complete the survey [https://cxfb.co.uk/cx2/9fc-0qc]

Help us to help you

Getting out into our neighbourhoods and speaking directly with customers was a key part of this year's Help Us, Help You campaign.

Door knocking gave us the opportunity to meet customers face-to-face, hear about their experiences, and make sure we had the most up-to-date information to better understand their needs. It also helped us connect with customers who may not regularly use digital services, ensuring more people had the chance to share their views and help shape future services.

These conversations have given us valuable insight that will help us continue improving the services and support we provide.

Understanding your rent and service charges 2027/28

On the 9th November the annual rent and service charge consultation will go live. It's important you read all the information provided to ensure you understand the proposed increases.

Keep an eye out on your emails, texts and post for the survey. The consultation will run from Monday 9th November to Monday 23rd November, 9am.

Stay safe this Bonfire Night

As Bonfire Night approaches, we want everyone across our communities to enjoy the celebrations safely and responsibly.

Greater Manchester Fire and Rescue Service's #BangOutOfOrder campaign brings together useful information to help keep everyone safe. It includes advice on bonfire safety, fireworks and the Firework Safety Code, as well as information about activities taking place across Greater Manchester.

Whether you're enjoying Bonfire Night or spending time with family and friends, take a few minutes to familiarise yourself with the latest advice by clicking the button below.

More information [https://manchesterfire.gov.uk/your-safety/campaigns/bangoutoforder]

Keeping your home free from damp, mould and condensation

Excessive moisture in your home causes damp and mould. However, the source of excessive moisture can be complex to identify. It is essential to understand what causes damp and then to act fast to prevent mould growth.

Please see the video below. These guides have been designed to help us work together to safeguard your home against damp and mould.

To report Damp, Mould or Condensation, or emergency repairs, use our online form or call us on 0161 217 6016.

Our call handlers will ask a few questions, designed by our specialist surveyors, to ensure you receive the most appropriate response.

Find out more [https://www.stockporthomes.org/my-home/home-safety/keeping-your-

home-free-from-damp-mould-and-condensation/]

Keep fire doors closed

Fire doors play a vital role in keeping you, your family and your neighbours safe. They are designed to slow the spread of fire and smoke, helping to protect escape routes and giving emergency services valuable time to respond. Fire doors are there to protect everyone in a block of flats and should always be kept closed.

Please do not:

Wedge open flat entrance doors or communal fire doors, including doors in corridors, stairwells, landings and bin store areas. Fire doors are fitted with self-closing devices for a reason. If you notice a fire door that has been wedged open, won't close properly, or appears damaged, please report it to us as soon as possible.By keeping fire doors closed, you're helping to keep everyone in your building safe. More information [https://manchesterfire.gov.uk/your-safety/home-fire-safety/flat-safety/fire-doors-and-why-they-are-important/]

Help keep your building safe

Using bin chutes correctly helps keep communal areas clean, safe and free from blockages.

When disposing of your rubbish, please remember to:

Only put small, securely tied rubbish bags down the chute.Make sure rubbish has fully entered the chute before closing the door.Report any blockages, broken doors or damage straight away.Never put large items, cardboard boxes, furniture, batteries or electrical items down the chute.Don’t leave rubbish in corridors, stairwells or bin rooms.Never put open rubbish bags down the chute.

Following these simple steps helps keep bin chutes working properly and communal areas clear for everyone.

Good news across the Borough

Cultures Together head to Llandudno

A day by the sea was on the agenda for around 20 members of the Cultures Together Group, who headed to Llandudno and were lucky enough to enjoy plenty of sunshine!

Some enjoyed a walk along the sea front and visited the Victorian shopping arcades, whereas others took to the skies on the famous cable car.

If you'd like to get involved in the group, you can find out more by clicking the button below.

Cultures Together Group [https://l.facebook.com/l.php?u=https%3A%2F%2Fwww.sk-y-light.org%2Fother-services%2Fmigrant-communities-and-partnerships%2Fcultures-together-group%2F%3Ffbclid%3DIwZXh0bgNhZW0CMTAAcGRvZgFicmlkETF3N0c3dUZXOXprWklQbWY4c3J0YwZhcHBfaWQQMjIyMDM5MTc4ODIwMDg5MgABHvX3yrklStEU9mF5rM0HpYlXxqJnFXfssXEGjfE2644EtiDqfMqzzAmYvRk0_aem_opMO1QAsIck8C0sqUOvtRw&h=AUD5osdudOuG5gEpDRJztmmHMUPm-FuwkYRIVz_yj2jJD6pE86HeS7c9I5blb6_HpobV10myrYKD9kbqdSN4xOmtdi70PfbEwshZPwVhz0XJAll27RDTA3-MGtKPEvzjmEYG5vxeobFjYf3W&__tn__=-UK-R&c[0]=AUCUUzHUJtqXgZXxSSRumxOnGpIH2_mRr1VCBJxtJ8cdW5JSRhwhuEMWpsGmW9ViWDgfjDUTs56_8O8hmu6R6HazVMjAcxyC4K7HKO1PNWqZk2phxVUrTIIbioXzx5h3IplTiCfckDyTbHEuwCAuih89EWL_IQL6zdJKtjsqLJ96ZFltlHiRCU47bERDwRw] Helping Brinnington stay active and connected

Making it easier for people to get out, stay active and connect with their community is at the heart of Live Well, and new community benches in Brinnington are helping to do just that.

Local people involved in the Ageing in Place Pathfinder project highlighted the need for more places to stop and rest when walking through Brinnington and Reddish Vale, particularly for those with mobility difficulties.

Working with local organisations, schools and artist Helen Middleton, 10 specially designed benches were created, with Stockport Homes helping to fund the project.

The first bench has now been installed outside The Lighthouse Community Church, with others at St Paul's and Westmorland Primary Schools and more planned for Reddish Vale.

Stockport Live Well [https://www.stockport.gov.uk/landing/one-stockport-live-well]

Mutual Exchange

Are you finding it hard to secure a move through Homechoice? If so, Mutual Exchange

can be the quickest way to choose your next home.

Between April 2025- March 2026,185 customers successfully moved homes via Mutual Exchange.

What is a mutual exchange? A Mutual Exchange is where you can swap your Stockport Homes or Housing Association property with another customer.

To register and apply for Mutual Exchange, please visit www.homechoicestockport.org [http://www.homechoicestockport.org/]

Current SHG tenants can now register free of charge with the national Homeswapper service: [https://www.homeswapper.co.uk/]. This is particularly useful for customers looking to move out of the Stockport borough.

To request further support, please email us at [homechoice@stockporthomes.org], call us on 0161 217 6016, or pop into our Mutual Exchange drop-in service at Cornerstone reception on Tuesdays and Thursdays 9.30am-2.30pm.

Explore our Rightsizing Service

Did you know that the Rightsizing service supports Stockport Homes customers who are living in 3 or 4 bedroomed properties where:

The property no longer meets the customers needsThe customer is looking to move to a one-bed propertyThe customer wants to move but is concerned about the associated practicalities & costs

We will fully support customers, so that the move is seamless, with the empty property then offered to homeless households in priority housing need, meeting a growing demand for larger family sized accommodation.

Report a Repair

Need something repairing? You can report any issues or repairs in your home, including damp and mould, on our website. One of our teams will be in touch with you to arrange an appointment.

You can also contact us by calling: 0161 217 6016.

Report a repair [https://www.stockporthomes.org/my-home/repairs/report-a-

repair/repairs-report-form/] TSM’s

Did you know that we publish our Tenant Satisfaction Measures monthly on our website? This allows you to see how we are performing and we use this feedback to inform how we operate our services and policy reviews.

Thank you to everyone who has provided feedback to help guide our services, we will be collecting further feedback throughout the year.

Click here to view the TSM's [https://www.stockporthomes.org/about-us/our-performance/tenant-satisfaction-measures/] Share https://stockporthomes.createsend1.com/t/y-fb-fdudkhy-l-k/ Share [https://stockporthomes.createsend1.com/t/y-li-fdudkhy-l-e/] Forward https://stockporthomes.forwardtomyfriend.com/y-l-2AD73FFF-fdudkhy-l-u

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